



Kellogg College  
University of Oxford

## Accommodation FAQ

### **Am I able to stay with my partner?**

All our accommodation is available for single occupancy only. However, the college does have 2 couples flats available. Should you wish to have accommodation with your partner, please contact the Accommodation Team directly to be added to the ballot. Please note that one member of the couple must be a full-time new student to be considered for the couples' accommodation ballot.

Residents are permitted to have guest stay with them for up to 2 nights per month. Advance notice must be given to the Accommodation Office so that a note can be made in case of an emergency.

Unfortunately, the college is not able to provide additional beds. Please note, guests are not permitted during the first couple of weeks of the contract to allow everyone to settle in. Guests are welcome however to make a booking in our short stay accommodation which is bookable on the website.

### **Am I able to bring a pet?**

Unfortunately, pets are not permitted. If you have a service dog, please seek further advice from Disability Advisory Service (DAS) as we may be able to accommodate certain medical dogs.

### **I want to change the room I am allocated in the Ballot.**

During the ballot, you will be randomly allocated a room based off your preferences. Unfortunately, at this allocation stage, you will not be able to amend the room offered. Each student successful in the ballot will be offered ONE room only. Should you choose to decline the room offered, you will not be able to enter any further ballots.

### **How are the rooms bands decided?**

The banding of rooms is decided based on the following criteria: how much natural light there is, the space and size of the room, the room facilities i.e. ensuite or double bed, the house size, the house facilities, how many people those shared facilities are shared between. For example, a bright room with access to lots of space and a kitchen or bathroom shared among fewer than 5/6 students will likely fall into Band A or Band B. Smaller rooms on the lower ground floors with a higher ratio of usage of shared facilities will likely fall into band E or F.

### **If I want to arrive before or after the contract start date, can my contract be amended to reflect this?**

Unfortunately, not. Contract start dates are set in stone and are not able to be amended. You are welcome to arrive after your contract start date, however, you are liable for the rent from the date your contract begins rather than the date you moved in.

### **I want to leave my contract early; can I shorten my contract?**

Contract end dates are set at 31<sup>st</sup> July each year. You are welcome to leave early, however, you will be liable for the rent for the full duration of the contract.

### **I want to extend my contract for the summer, can I?**

Yes, we do offer summer contract extensions to cover August. During this time, it will likely require you to move your room, however, details will be sent out to residents with further particulars concerning this in the spring.

#### **Are bills included?**

Yes, your rent covers all bills including WIFI.

#### **Is it possible to bring my own furniture into College accommodation?**

While we do not advise this, we do permit it in certain instances. The College must provide consent in advance, and only items that adhere to all UK safety standards will be permitted. However, there are certain items that are not permitted in College accommodation as they pose a health and safety risk to other residents. A list of these items can be found in the Domestic Arrangements booklet. It will not be possible to remove any items provided by College from your room. For further information, please email [accommodation@kellogg.ox.ac.uk](mailto:accommodation@kellogg.ox.ac.uk)

Please note, you are not permitted to bring your own fridge.

#### **I want to bring my car to Oxford, can I park it on site?**

The college does not permit residents to bring cars with them nor does it provide any parking. Oxford has amazing public transport links and a bus stop just outside the college. Bikes are the most popular method of transportation here. Bike store is provided at each house, however, you are not permitted to have a bike in your room!

#### **Do you provide bed linen and kitchen items?**

Bedding, towels, toiletries and kitchen items are not provided. We would suggest bringing your own. The college does sell kitchen packs and bedding packs, further details will be shared concerning this during the summer.

### **FAQ's you may have during or about your stay**

#### **When will my room/building be cleaned?**

The communal areas will be cleaned twice a week by College subcontractors (Absolute Cleaning). Please refer to the Domestic Arrangements for more information about the current cleaning arrangements in College accommodation. Bedrooms will be cleaned once per week.

#### **Can I transfer to another room if I am not happy with my allocated room?**

This may be possible if both you and another resident in College accommodation wishes to proceed with a room swap. On this occasion, or if you have any concerns regarding your allocation room, please email [accommodation@kellogg.ox.ac.uk](mailto:accommodation@kellogg.ox.ac.uk).

#### **How do I report if something is broken?**

Please submit an online form via our website or the QR code on the poster in the entrance way\_or send an email to [buildings@kellogg.ox.ac.uk](mailto:buildings@kellogg.ox.ac.uk), including your name, room number and building.

#### **Can I arrange for a package to arrive at College?**

A resident may arrange for their post (parcels/letters) to be delivered to either their residence or the College main Reception (small sized parcels only), as per the guidance noted in the Domestic Arrangements. Please make sure you are already on site if ordering larger items to your accommodation address.

We are not able to accept packages before residents arrive.

#### **What if I am locked out of my room/building?**

During office opening hours, please contact our Reception for assistance (1865 612000). Out of hours, there are two Junior Deans who reside on site, they can assist with welfare related matters and out of hours lock-outs/lost keys. The Junior Deans can be contacted in confidence

via [junior.dean@kellogg.ox.ac.uk](mailto:junior.dean@kellogg.ox.ac.uk) or for immediate or out of hours assistance (Mon – Fri 19:15 – 08:30, and all-day Saturday and Sunday), please call 07932 951 849.